HPM Health Plan Quarterly Newsletter April 2024

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Dale Mortenson, MD Great Falls Surgical Associates Great Falls

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## **HPMPT's commitment to communication**

At HPMT, we recognize that effective communication is the bedrock of successful collaborations, particularly in the healthcare realm. With a steadfast commitment to transparency and proactive engagement, we are dedicated to fostering strong connections with our valued brokers and members. As the healthcare landscape continues to evolve, HPMPT is unwavering in our commitment to delivering clear, consistent, and timely communication to our partners, ensuring mutual understanding, and driving positive outcomes for all.

# Here's how HPMPT plans to enhance communication with brokers and groups:

**Regular Updates and Newsletters:** Stay informed with HPMPT through regular updates and newsletters. We'll keep you abreast of important developments, including changes in plan benefits, coverage updates, industry insights, and regulatory changes. Our goal is to provide you with the latest information to support your decision-making process and keep you ahead of the curve.

**Dedicated Account Management:** Experience personalized support with HPMPT's dedicated account manager, Kris Sweeney. We understand that each broker and member have unique needs, and she is here to provide tailored assistance and guidance. Count on Kris for prompt responses to inquiries, issue resolution, and strategic collaboration to drive success.

**User-Friendly Online Resources:** HPMPT provides user-friendly online resources with our website, <u>www.hpmpt.org</u>. Here you can access essential documents, forms, and training materials with ease.

**Feedback:** HPMPT values the insights and perspectives of brokers and members. By hearing your insights and perspectives, we can identify areas for improvement, address concerns promptly, and enhance your overall experience. Please reach out and let us know where we can improve or where we shine!

**PROFESSIONS** 20 TANA E EAL I

# **HPMPT Member ID Cards**

Below are images of the HPM Plan Cards. Please be aware that the PPO card serves as the medical card. Additionally, a separate card for pediatric dental is provided for all members who have dependents under the age of 18 on the plan. If you have ancillary benefits such as dental and/or vision, separate cards are issued for these lines of coverage.

If you have any inquiries about the cards or need replacement cards sent, please reach out to Kris Sweeney at ksweeney@hpmpt.org.

#### **Medical ID Card**

HEALTH PROF MONTANA PL		Blue Cross Blue Shield
Subscriber Name: Identification Number:		
Group Number:	118919	
PPO		RxBIN: 003585 RxGRP: TRX07 RxPCN: ASPROD1
		Blue Edge <sup>®</sup> PPO

#### **Dental ID Card**

HEALTH PROFESSIONS OF MONTANA PLAN & TRUST	Administered by Blue Cross Blue Shield of Montana	
Subscriber Name: Identification Number:		
Group Number: 118909		
Dental		
GRID+		

